

## 3rd Tier Application

### Appeals Mechanism

Housing Services recognises that decisions they make have a significant impact on their clients. The appeals process ensures that any unfavourable decisions can be reviewed by the Northern Territory Housing Appeals Board.

The Northern Territory Housing Appeals Board comprises of three community persons appointed by the Minister for Housing to assess if the original decision was made fairly, in accordance with the policy and if all relevant information was taken into consideration.

Has the matter been reviewed at the second tier of the appeals mechanism if yes please continue, if no please complete the 2nd Tier application form available at your local housing office.

### Applicant's details

#### Name

Please circle: Mr / Mrs / Ms / Ms / Miss

First name: .....

Family name: .....

Date of birth: ...../...../.....

Have you or any other person listed in this application been known by another name?  Yes  No

If yes please specify: .....

#### Residential address

Street number: ..... Street name: .....

Suburb: ..... Post code: .....

Postal address (if different to above): .....

#### Contact details

Home phone: ..... Work phone: ..... Mobile: .....

Email address: .....

Are you of Aboriginal or Torres Strait Islander decent?  Yes  No

Do you require an interpreter?  Yes  No

If yes, what language? .....

Do you have someone helping you with your appeal?  Yes  No

If yes, please provide the name, address and telephone number of this advocate

Name: .....

Address: ..... Phone: .....





## Completed Applications

Completed applications with any supporting documentation can be lodged at your local housing office or mailed to:

Complaints and Appeals  
GPO Box 4621  
Darwin NT 0801

For enquires telephone (08) 8999 8853, toll free 1300 301 167 or email [housingcomplaints@nt.gov.au](mailto:housingcomplaints@nt.gov.au).

### Office use only

Application received:        /        /

Application acknowledged:        /        /

Details of Appeals hearing sent to client:

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Schedule of appeals sent to client:

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Determination sent to client:

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Για βοήθεια στη γλώσσα σας τηλεφωνήστε στις Υπηρεσίες Στέγασης (Housing Services) στο 1300 301 167.

"Đề được sự giúp đỡ về ngôn ngữ, xin gọi Dịch vụ Gia Cư (Housing Services) qua số 1300 301 167"

للمساعدة اللغوية يرجى الاتصال بخدمات الإسكان على الرقم 1300 301 167

Untuk bantuan bahasa hubungilah Dinas Perumahan (Housing Services) di nomor telp 1300 301 167

**សម្រាប់ជំនួយភាសា សូមទូរស័ព្ទទៅសេវាលំនៅឋានតាមរយៈលេខ៖ 1300 301 167**

အင်္ဂလိပ်စကားနားလည်ဖို့အကူအညီအတွက် အိမ်ယာဝန်ဆောင်မှုများဌာန ၁၃၀၀ ၃၀၀ ၁၆၇ ကို ခေါ်ပါ။

若需语言协助 请拨 1300 301 167 与房屋服务联系

Para a assistência da língua ligue para os Serviços de Habitação no 1300 301 167.

Wegen Hilfe in deutscher Sprache wenden Sie sich bitte an den Wohnungsdienst, Telefonnummer 1300 301 167.

For language assistance please call Housing Services on 1300 301 167.

### Housing Services contacts

<b>Casuarina</b> - Ethos House, 270 Trower Rd	p: 08 8922 5526
<b>Darwin</b> - Construction House, Cnr Mitchell and Briggs Sts	p: 08 8999 8814
<b>Palmerston</b> - Highway House, Cnr Broadland St and Palmerston Cct	p: 08 8999 4767
<b>Alice Springs</b> - Cnr Leichhardt and Gregory Tce	p: 08 8951 5344
<b>Tennant Creek</b> - Government Building, Peko Rd	p: 08 8962 4497
<b>Katherine</b> - NT Government Centre, First St	p: 08 8973 8536
<b>Nhulunbuy</b> - Shop 2 Arnhem House, Endeavour Square	p: 08 8987 0533
<b>Client Relations Officer</b>	p: 1300 301 167 or 08 8999 8853